
SHIPPING POLICIES

WINE: SUMMER SHIPPING

To maintain the integrity of our WINE products during the hot summer months, we strongly recommend shipping via Temperature Control or UPS Next Day Air. Please note if you choose any other method for shipping (ie, UPS 2 Day Air or UPS Ground) during this period, **OR** if there is no one available to sign for the first delivery attempt of your UPS Temperature Control or Next Day Air shipment, Round Pond cannot guarantee the integrity of our wine and therefore will not be able to replace those items.

FOOD: SUMMER SHIPPING

To maintain the integrity of our gourmet FOOD products during the hot summer months, we strongly recommend shipping via UPS 2 Day Air or UPS Next Day Air. If you choose UPS Ground during this period, Round Pond cannot guarantee the integrity of our food products and therefore will not be able to replace those items.

WINE: WINTER - SPRING SHIPPING

To ensure maximum quality of wine deliveries, all shipments outside of California require expedited shipping. **All expedited orders with WINE will ship out of our warehouse Mondays, Tuesdays and Wednesdays only.** If you require your wine shipments to be shipped out after Wednesday, please contact our concierge to make arrangements (888) 302.2575. It normally takes us 24 hours to process your orders *Monday - Friday* before it is shipped out. Shipping rates will be determined and displayed prior to checkout.

Due to federal law, we cannot ship wine to the following states: AL, AR, DE, KY, MA, MS, MT, NJ, OK, PA, RI, SD, UT